



NEW ALBANY PC REPAIR SALES AND SERVICE



Our Typical Service Call Rates for Virus Removal

Tier 1 - \$65.00 in shop \$75 in your home or business +tax

Includes:

- 1. Cursory sweep of System areas and removal of Viruses, Spyware and Malware.**
- 2. Registry repairs to restore proper functionality.**

Hours of Operation are:

Monday - Friday: 8 AM—8 PM,

Sat: 10-6 PM, Sun: by appointment

No need to unplug and carry....

Our friendly and experienced Techs

Will gladly come to you..7 days a week !

Tier 2 - \$95.00 in shop \$105.00 in your home or business + tax

Includes:

Tier 1 + Full sweep of all files on your computer to ensure that no Virus returns due to infected documents, media files, etc.

Tier 3- \$160.00 in shop \$170.00 in your home or business + tax

Includes:

Back up your files, format and re-install your operating system and drivers to the factory state. We then restore your files and scan them all for any potential future threat. This ensures that no remnants of malicious software remain.

This process Takes 2-4 hours depending on the amount of data that needs transferred. Best done in shop as recovery CDs may be required.

Call (614) 935-2766 with any questions or for a custom quote on your particular problem.

Any additional services such as re-loading Microsoft Office, Anti-Virus, printers, etc. may be billed at \$32.50 per half hour of service time depending upon the length of the job.

Home and business Networking issues are billed at \$75.00 for the first hour and \$32.50 for each additional half hour.

Hardware replacement and Windows 7 upgrades are billed at normal hourly rates + parts.